

Service-Message return shipment

Gripping Systems

1. order-type					
☐ repair	☐ for credit	☐ return of a permanent loan	☐ complaint	☐ modification	
2. SCHUNK recipient:					
date:	name:		department:		
☐ replacement delivered with order-no:		☐ customer expects replacement			
3. Ordering channel					
☐ SCHUNK E-Shop ☐ other channels					
4. customer information					
company:		customer-no.		count	
street:		order-no.:			
postal code/city:		phone/fax:			
contact person:		e-mail:			
5. information about final customer					
company:		customer-no.		count	
street:		order-no.:			
postal code/city:		phone/fax:			
contact person:		e-mail:			
6. SCHUNK-products					
type:		Serial no.:			
		ID-Nr.:			
7. description of defects					
frequency of defects:	☐ sporadic	☐ periodic	☐ permanent		
overall	pneumatic products		electric products		
☐ slackness of the guidance/jaw ☐ not reaching the end position ☐ operating noises ☐ broken jaw ☐ bucking ☐ blockage	☐ leakage ☐ fracture of housing ☐ leak of oil/grease ☐ teaching not possible (specify sensor-ID-Nr.) ☐ not expected process times ☐ insufficient gripping force ☐ hitting in the end positions ☐ incorrect element or drill hole ☐ hindered rotation		☐ SPS reports communication errors ☐ gripper does not move properly ☐ indicator lights are on ☐ missing communication ☐ parts are bent/deformed ☐ no function of the voltage supply ☐ unit does not reference ☐ moving to the wrong position ☐ no proper signal transmission (DDF/SRU-EDF/MRD-S/ERS-EDF)		
☐ other defects:					

Contact: Service Gripping Systems

Tel. +49-7133-103-2794

Fax +49-7133-103-2604

E-Mail: service.greifsysteme@de.schunk.com**Shipping address:**

SCHUNK GmbH & Co. KG

Robert-Bosch-Str. 12

D-74336 Brackenheim-Hausen