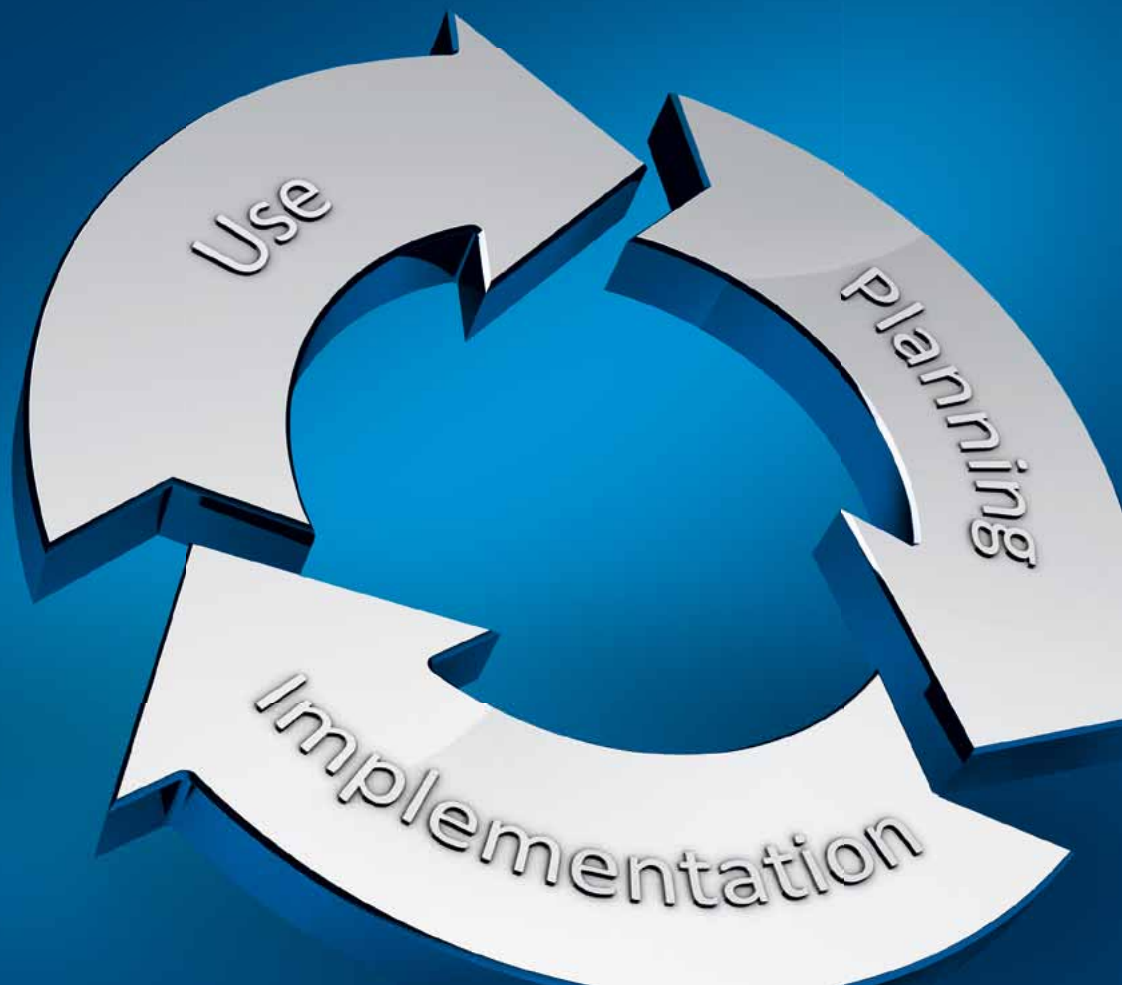


Superior Clamping and Gripping



Service Gripping Systems

360° Efficiency





Superior Clamping and Gripping

Jens Lehmann stands for precise gripping, and concentrated safe holding. As a brand ambassador of the SCHUNK team, the No. 1 goalkeeper communicates our global competence leadership for clamping technology and gripping systems. The top performance of SCHUNK and Jens Lehmann is characterized by dynamics, precision, and reliability.

For more information visit our website:
www.gb.schunk.com/Lehmann

J. Lehmann
 Jens Lehmann





Henrik A. Schunk, Kristina I. Schunk, brand ambassador Jens Lehmann and Heinz-Dieter Schunk

Top Performance in the Team

SCHUNK is the world's No. 1 for clamping technology and gripping systems – from the smallest parallel gripper to the largest chuck jaw program.

In order to boost efficiency, SCHUNK customers have bought more than 2 000 000 precision toolholders, 1 000 000 gripping modules, and 100 000 lathe chucks or stationary workholding systems so far.

This makes us proud and spurs us to attain new top performances.

As a competence leader, we recognize and develop standards with a large potential for the future, which will drive the rapid progress in many industries.

Our customers profit from the expert knowledge, the experience and the team spirit of more than 1800 employees of our innovative family-owned company.

The Schunk family wishes you improved end results with our quality products.



Heinz-Dieter Schunk



Henrik A. Schunk



Kristina I. Schunk

SCHUNK Service Gripping Systems

Reliability and efficiency for the entire product life cycle

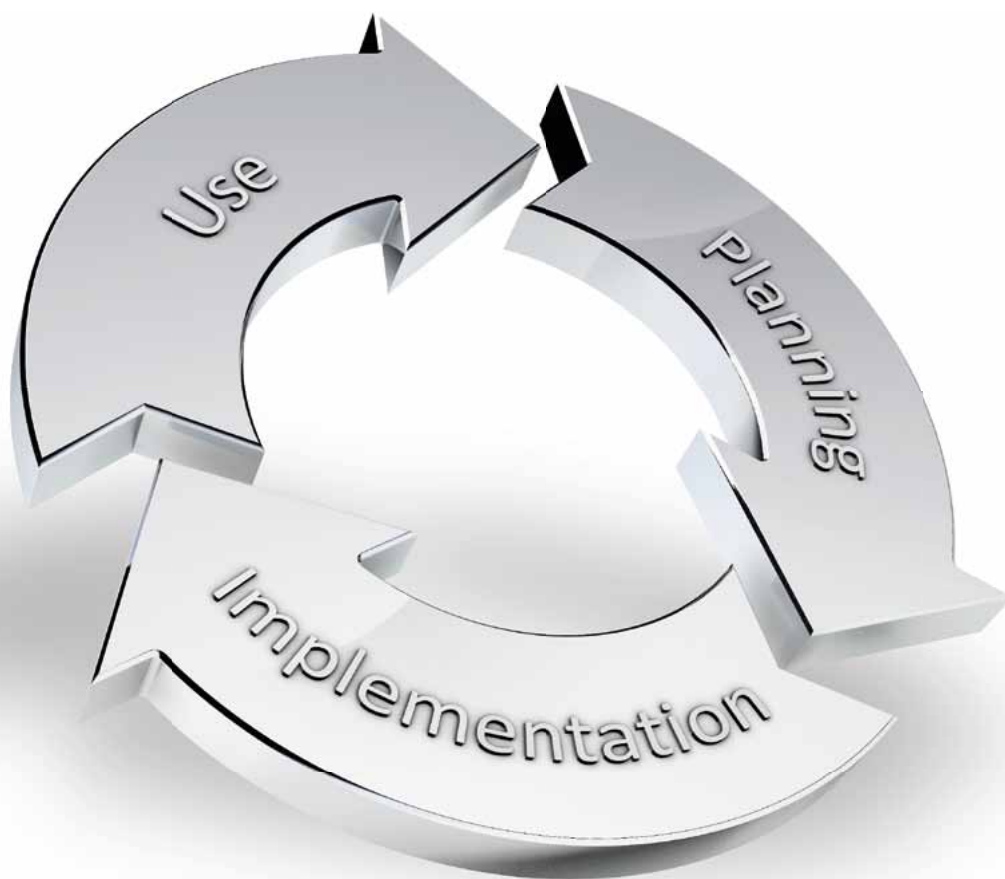
SCHUNK is the world's competence leader for clamping technology and gripping systems. With our gripping modules, rotary actuators, linear units, robot accessories, and the modular assembly automation, we are offering the most efficient solutions for automated processes.

Service means that we ensure the optimum availability of all our products. This is the reason why we concentrate on the essentials for SCHUNK Gripping Systems: On the competent support from the project planning, delivery, commissioning, and maintenance over the entire product life cycle.

This service philosophy ensures you safety in the fields of **planning, implementation and use.**

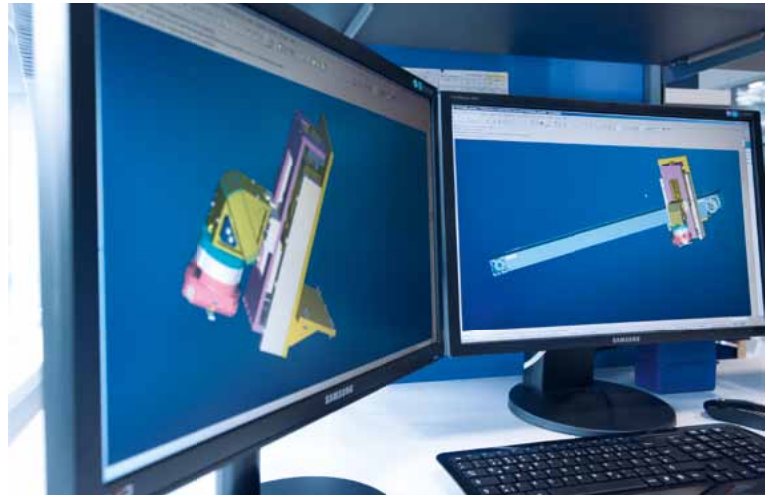
SCHUNK Service – Your benefits at a glance:

- **Planning**
Greater individuality due to customized solutions.
Greater planning certainty in quality, time and costs.
- **Implementation**
Faster start of production due to a more effective implementation. More cost-efficiency right from the start.
- **Use**
Targeted support for the entire product life cycle. More economic efficiency and reliability in the production process.



Planning

- Cost-free CAD data
- Configuration software
- Trial order
- Gripping Systems Hotline
- Feasibility study
- Customizing
- Order-related development service



Implementation

- Preliminary start-up
- Implementation assistance on-site
- Customer-specific documentation
- Express assembly*
- Rapid prototyping

* On request



Use

- Service hotline
- Spare part service
- Repair service
- Maintenance service
- Customer training
- Product optimization
- SCHUNK longlife warranty



Start – with Advance

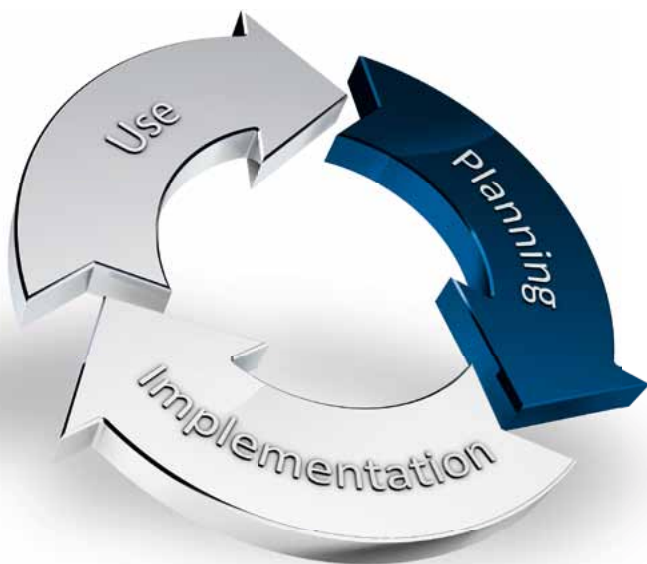
SCHUNK Planning Service

From the first contact, the customized planning, and the timely implementation: You are always profiting from the individual consulting, high solution competence, and a comprehensive SCHUNK program. Our first class products are the result of competence and pioneering spirit. Our know-how is the sum of experience and dialogue.

Let us talk about more efficiency for your automated processes right from the start. We ensure that you will have a good start by technical advancements.

Your benefits:

- Availability and competence on-site due to direct contact partners in the office and in the field
- Customized due to individual consultation and design for the perfect solution
- From one source – from the standard component to complex special solutions
- Planning safety by quality, time and costs



Our Services

CAD data

- Configurable CAD data
- Free of charge and always available

Configuration software

- SSG – Selection program for pneumatic grippers
- Toolbox, Kombibox – design programs for the modular assembly automation

Trail orders on a sale or return basis

- Delivery of standard components
- Free of charge for a period of 4 weeks

Gripping Systems Hotline

- Free advice
- Individual design
- Service telephone: +49-7133-103-2696
Mon – Thurs 7 a.m. to 6 p.m.; Fri 7 a.m. to 5 p.m.

Feasibility study during the run-up phase

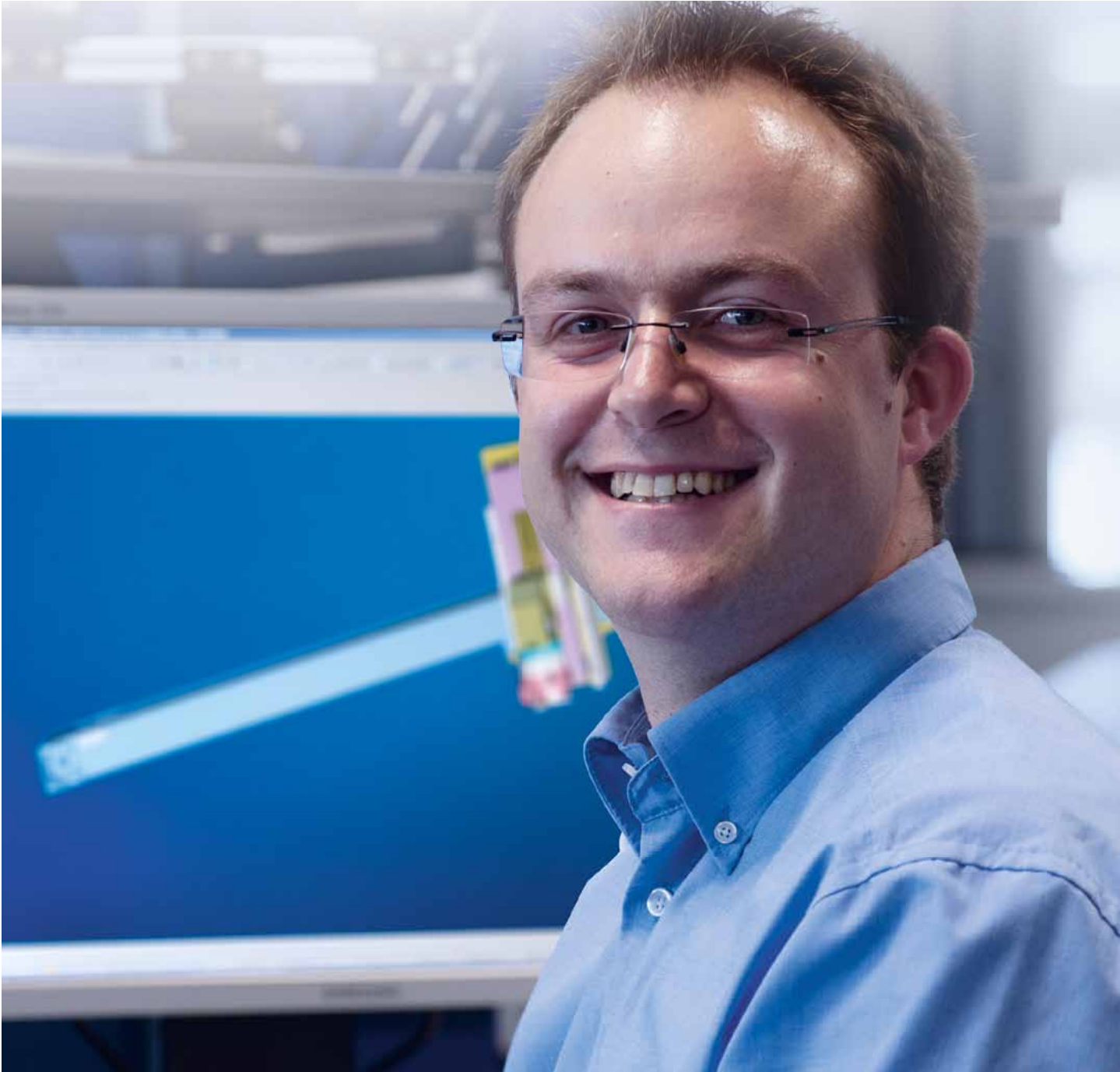
- Technical design
- Technical examination
- FEM analysis
- Three-dimensional conception
- Internal test set-up of your application
- Results report

Customizing

- Modification of the SCHUNK products to your requirements
- Modification of product-specific parameter sets

Order-related development service

- Technical and economic analysis of the customer requirement
- Preparation of a solution proposal
- Design of a project plan, itemizing and controlling the miles tones
- Prototype production
- Individual exclusivity agreement



"Planning begins for us with listening. First on our agenda is the conversation, since you are expecting a 100% solution from us. We actively inquire about your ideas, and combine them with our experience, and our comprehensive program."

Marcel Nagel, Head of Product Management Gripping Systems

Speeding up – right from the Start

SCHUNK Implementation Service

Efficiency starts for us with the timely and time saving commissioning of your SCHUNK solution. This is ensured by the effective interaction of our SCHUNK team, where design engineering, production, assembly and after-sales service is all done from one source.

Innovative, tried and tested, competent: With SCHUNK technology and the expert knowledge of our employees, you are one step ahead during the implementation phases of your project.

Your benefits:

- Easy product integration by plug&work solutions
- Implementation support in various steps
- Reduction of your commissioning costs due to shorter commissioning times.
- Faster and more reliable start in production due to calculable costs
- Savings since consequential damages and malfunctions are prevented



Our Services

Preliminary start-up at SCHUNK

- Mechanical and electrical set-up of your SCHUNK application in our factory
- Wiring/tubing
- Control of function and leak test
- Setting of basic parameters
- Integration of application-specific sets of parameters

Implementation assistance on-site

- Control of wiring/tubing
- Parameterization of the drive controller
- Commissioning and optimization of the electric drives
- Technical instruction

Customer-specific documentation

- Translation of operating manuals into the country's official language
- Support in issuing the necessary documentation according to the operation standards
- Detailed parts list
- Provision of drawings of workpiece-contacting components

Express assembly*

- Delivery within 24 hours
- In proven SCHUNK quality

* On request

Rapid Prototyping

- Laser-formed plastic components
- Economic solutions from quantities of 1 piece
- Rapid implementation from the idea to the solution



"Quality is not just a written word at SCHUNK. We screen every task individually so our customers benefit from unique knowledge and experience. This know-how is the potential which lies in every SCHUNK employee."

Jochen Beyl, Head of Assembly Department/System Technology

Service Quality – even after Purchase

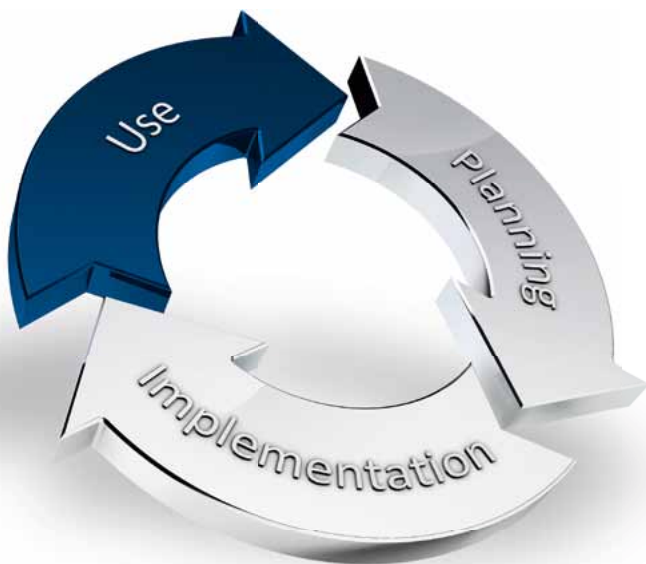
SCHUNK Service Use

We feel responsible for our quality products, which are used all over the world. Therefore, we reliably support you with our services in your value-added process. Concentrate on your core business. We take care of product training, repair works, maintenance works, and fast spare part delivery so that you will always have a 100% confidence in SCHUNK quality.

In the field of gripping systems, SCHUNK supplies technological high end products, and offers you optimum service.

Your benefits:

- Support for the entire product life cycle
- Short response times
- Up-to-date product knowledge due to staff training
- Maximum plant availability
- Calculable maintenance costs



Our Services

Service Hotline

- Support in case of questions about the SCHUNK service
- Telephone: +49-7133-103-2333

Original Spare Parts Service

- Support in selecting the required components
- Express delivery
- Delivery service
- Set-up of a consignment stock

Repair Service

- Basic repair works
- Express repair works*
- Pick-up and delivery service

* On request

Maintenance Service

- Cleaning and control of SCHUNK modules
- Exchange of required spare- and wear parts

Customer Trainings

- Training modules for maintenance staff
- Training modules for design engineers
- Training especially adjusted to your requirements

Product Optimization

- Analysis of your SCHUNK application on-site
- Optimization of the process

SCHUNK Warranty

- Maintenance at a fixed price



"We, the service technicians stand for the high level of SCHUNK services. With knowledge and experience we are ensuring high process reliability and long product lifetime. This is what we are trained for. This is our commitment day after day."

Alwin Burgäzy, Service Technician

Exceptional precision from the competence leader for clamping technology and gripping systems.

SCHUNK GmbH & Co. KG
Spann- und Greiftechnik

Bahnhofstr. 106 – 134
D-74348 Lauffen/Neckar

Service – How to contact us:

Service Hotline: +49-7133-103-2333

Fax: +49-7133-103-2604

service.automation@de.schunk.com

www.schunk.com



www.youtube.com/SCHUNKHQ



www.twitter.com/SCHUNK_HQ



Jens Lehmann stands for precise gripping,
and concentrated safe holding.

For more information visit our website:

www.gb.schunk.com/Lehmann

J. Lehmann

Jens Lehmann,
SCHUNK brand ambassador since 2012